# OFFICE OF THE SENIOR CITIZENS AFFAIRS

**External Services** 

#### **1. Application for NEW Senior Citizen ID**

For the application of NEW Senior Citizen ID, the applicant must submit duly filled up and signed application form that can be issued by the OSCA Office or their respective Barangay together with the requirements to verify the age of the Applicant.

| Office or Divisio  | n:       | OSCA / CMC   | ) / BARAN   | GAY                |                     |
|--|----------|--|---|--------------------|---------------------|
| Classification:  |          | Complex  |   |                    |                     |
| Type of Transac  | tion:    | G2C - Government to Citizen  |   |                    |                     |
| Who may avail:   |          | Filipino Citizens residing in Cavite City who are 60 years<br>old and above. Individuals with dual citizenships can<br>also apply for Senior Citizen's ID Card provided that they<br>present proof of Filipino citizenship with at least 6<br>months of residency in the Philippines |   |                    |                     |
| CHECKLIST OF   | REQU     | IREMENTS   |   | WHERE TO SE        | CURE                |
| Application Form<br>Certification  | with Ba  | rangay   | OSCA Of<br>Client   | ffice / Respective | Barangay of the     |
| Photocopy of Birth Certificate,<br>Marriage Contract (for Married<br>Woman) and  |          | PSA or C   | ivil Registrar  |                    |                     |
| Valid ID / Government Issued ID's<br>Showing the date of birth of the<br>applicant <b>(NOT EXPIRED)</b>  |          | Driver's License, Passport, Postal ID,<br>Philhealth, SSS, GSIS, PVAO, National ID,<br>Voter's ID, TIN, PRC  |   |                    |                     |
| Authorization Letter (for transactions<br>through Representative) with<br>photocopy of the valid ID of both<br>Representative and Senior Citizen<br>bring original in case photocopy is not<br>clear |          | Senior Ci  | tizen and his/her   | Representative     |                     |
| Registered Voter of Cavite City to avail GREEN CARD  |          | PCVL   |   |                    |                     |
| CLIENTS<br>STEPS   | AGEN     | CY ACTION  | FEES<br>TO BE<br>PAIDPROCESSING<br>PROCESSING<br>TIMEPERSON<br>RESPONSIBL |                    |                     |
|  | filled u | ceives duly<br>o application<br>trangay<br>ation   | NONE  | 5 MINUTES          | SECRETARY I<br>OSCA |

| released   | 3.1 Releasing of ID  | NONE | 10 MINUTES | OSCA                |
|--|--|------|------------|---------------------|
| 3 Receiving of<br>ID signing of ID                               | 3.1 Releasing of ID  |      |            | SECRETARY I         |
|  | Green Card<br>recipients   |      |            |                     |
|  | 2.4 Capturing of<br>Biometrics for   | NONE | 10MINUTES  | SECRETARY I         |
|  | 2.3 Transmittal of ID to OSCA Office   | NONE | 15 MINUTES | SECRETARY I<br>OSCA |
|  | 2.2 Signature of<br>Mayor  | NONE | 3 DAYS     | CITY MAYOR          |
| 2 Biometrics for<br>Registered<br>Voter Senior<br>Citizens       | 2.1 Transmittal of<br>ID to CMO for<br>signature                                       | NONE | 5 MINUTES  | SECRETARY I<br>OSCA |
|  | 1.4 Informs the<br>Client about the<br>day to pick up their<br>Senior Citizen ID       | NONE | 10 MINUTES | SECRETARY I<br>OSCA |
| Certification<br>and<br>Attachments                              | 1.3 Signing of duly<br>filled up Application<br>Form with<br>Barangay<br>Certification | NONE | 10 MINUTES | OSCA HEAD           |
| 1 Submits duly<br>filled up<br>application form<br>with Barangay | 1.2 Review the requirements attached.  | NONE | 10 MINUTES | SECRETARY I<br>OSCA |

### 2. Application for LOST and WORN OUT Senior Citizen ID

For the application for the replacement of LOST and WORN OUT Senior Citizen ID the applicant must submit duly filled up and signed application form that can be issued by the OSCA Office or their respective Barangay together with the requirements to verify that the applicant is a registered Senior Citizen of Cavite City

| Office or Divisio   | n:  | OSCA / CMC   | ) / PAO / E                              | BARANGAY                |  |
|---|---|--|--|-------------------------|--|
| Classification:   |   | Complex  |  |                         |  |
| Type of Transaction: G2C - Gover  |   |  | nment to Citizen                         |                         |  |
| Who may avail:Individuals with the constraint of the constr |   |  | ho are duly registered Senior Citizen of |                         |  |
| CHECKLIST OF  | REQU  | IREMENTS   |  | WHERE TO SE             | CURE                                       |
| Authorization Letter (for transactions<br>through Representative) with<br>photocopy of the valid ID of both<br>Representative and Senior Citizen<br>bring original in case photocopy is not<br>clear  |   | OSCA Office / Barangay<br>PSA or Civil Registrar   |  |                         |  |
| Affidavit of LOST   |   |  |  | icense, Passport        | t, Postal ID,<br>/AO, National ID,         |
| Old ID number   |   |  |  | D, TIN, PRC             | , national 1D,                             |
|   |   | Senior Citizen and his/her Representative<br>Public Attorney's Office / Notary Public /<br>Law Offices<br>Booklet / Mercury Drugs (if buying<br>medicine from the establishment using<br>your Senior ID) |  |                         |  |
| CLIENTS<br>STEPS  | AGEN  | CY ACTION  | FEES<br>TO BE<br>PAID                    | PROCESSING<br>TIME      | PERSON<br>RESPONSIBLE                      |
| 1.1 Submits<br>duly filled up<br>application form<br>with Barangay<br>Certification<br>and<br>Attachments   | filled u<br>and Ba<br>Certific<br>1.2 Re<br>rec | ceives duly<br>p application<br>arangay<br>cation<br>view the<br>quirements<br>ached.  | NONE                                     | 5 MINUTES<br>10 MINUTES | SECRETARY I<br>OSCA<br>SECRETARY I<br>OSCA |

| 1.2 Secure<br>Affidavit of<br>LOST from        | 1.3 Signing of duly filled up Application Form                                   | NONE | 10 MINUTES               | OSCA HEAD           |
|--|--|------|--------------------------|---------------------|
| PAO or other<br>Law Offices                    | 1.4 Look on LOG<br>book of ID  | NONE | 3-5 DAYS                 | SECRETARY I<br>OSCA |
| 1.3 Provide old<br>ID number                   | 1.5 Informs the<br>Client about the<br>day to pick up their<br>Senior Citizen ID | NONE | 10 MINUTES               | SECRETARY I<br>OSCA |
|  | 2.1 Transmittal of<br>ID to CMO for<br>signature                                 | NONE | 15 MINUTES               | SECRETARY I<br>OSCA |
|  | 2.2 Signature of<br>Mayor  | NONE | 3 DAYS                   | CITY MAYOR          |
|  | 2.3 Transmittal of ID to OSCA Office   | NONE | 15 MINUTES               | SECRETARY I<br>OSCA |
| 2 Receiving of<br>ID signing of ID<br>released | 3 Releasing of ID  | NONE | 10 MINUTES               | SECRETARY I<br>OSCA |
| TOTAL:   |  | None | 8 DAYS 1 HR<br>15 MIUTES |                     |

# 3. Application for CANCELLATION Senior Citizen ID

For the application for cancellation of Senior Citizen ID to facilitate their transfer to another LGU, the applicant must surrender their OSCA ID to the OSCA Office and give the details where he/she will transfer

| Office or Division:  | OSCA / PAO  |                |  |  |
|----------------------|---|----------------|--|--|
| Classification:      | Simple  |                |  |  |
| Type of Transaction: | G2C - Government to Citizen                                       |                |  |  |
| Who may avail:       | Individuals who are duly registered Senior Citizen of Cavite City |                |  |  |
| CHECKLIST OF REQU    | REQUIREMENTS WHERE TO SECURE                                      |                |  |  |
| Senior Citizen ID    |   | Senior Citizen |  |  |

| Authorization Letter (for transactions<br>through Representative) with<br>photocopy of the valid ID of both<br>Representative and Senior Citizen<br>bring original in case photocopy is not<br>clear<br>Affidavit of LOST in case the Senior<br>ID is LOST / STOLEN / BURNED |   | Senior Citizen<br>Public Attorney's Office / Notary Public /<br>Law Offices |                    |  |
|--|---|---|--------------------|--|
| CLIENTS<br>STEPS   | AGENCY ACTION   | FEES<br>TO BE<br>PAID   | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE                      |
| 1.1Surrender<br>Senior Citizen<br>ID issued by<br>Cavite City<br>LGU   | <ol> <li>1.1 Receives<br/>Senior Citizen ID</li> <li>1.2 Type and print<br/>the cancellation<br/>letter.</li> </ol> | NONE  | 5 MINUTES          | SECRETARY I<br>OSCA<br>SECRETARY I<br>OSCA |
| 1.2 Secure<br>Affidavit of<br>LOST from<br>PAO or other<br>Law Offices   | <ul><li>1.3 Sign the cancellation letter</li><li>1.4 File the cancellation letter issued to the</li></ul>           | NONE  | 10 MINUTES         | OSCA HEAD<br>SECRETARY I                   |
| 2 Receiving of<br>the cancellation<br>letter   | the cancellation 2 Issue the  |   | 5 MINUTES          | SECRETARY I<br>OSCA                        |
| TOTAL:   |   | None  | 40 MINUTES         |  |

**4. Application for ADDITIONAL Booklet** For the application for additional booklet for the needs of the Senior Citizen the applicant must present their OSCA ID.

| Office or Division:  | OSCA  |
|----------------------|---|
| Classification:      | Simple  |
| Type of Transaction: | G2C - Government to Citizen                                       |
| Who may avail:       | Individuals who are duly registered Senior Citizen of Cavite City |

| CHECKLIST OF REQUIREMENTS  |  |                | WHERE TO SE        | CURE                  |
|--|--|----------------|--------------------|-----------------------|
| Senior Citizen ID<br>Authorization Letter (for transactions  |  | Senior Ci      | tizen              |                       |
| through Representative) with<br>photocopy of the valid ID of both<br>Representative and Senior Citizen<br>bring original in case photocopy is not<br>clear |  | Senior Citizen |                    |                       |
| CLIENTS  |  | FEES           | DDOCESSING         | DEDGON                |
| STEPS  | AGENCY ACTION  | TO BE<br>PAID  | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE |
| 1.1 Present<br>their Senior<br>Citizen ID  | 1.1 Verify the ID<br>and issue the<br>booklet needed | NONE           | 10 MINUTES         | SECRETARY I<br>OSCA   |
| 1.2 Receive the  |  |                |                    |                       |
| Booklet and sign in the LOG  |  |                |                    |                       |
| book   |  |                |                    |                       |
| TOTAL:   |  | None           | 10 MINUTES         |                       |

# 5. Application for NONAGENARIAN Certificate

For the application for the NONAGENARIAN Certificate of the Senior Citizen for the cash gift of the Provincial Government, the applicant must present their OSCA ID.

| Office or Division:  | OSCA / DSW  | OSCA / DSWD      |  |  |  |  |
|--|---|------------------|--|--|--|--|
| Classification:  | Simple  | Simple           |  |  |  |  |
| Type of Transaction:   | G2C - Gover   | nment to Citizen |  |  |  |  |
| Who may avail:   | Individuals who are duly registered Senior Citizen of Cavite City |                  |  |  |  |  |
| CHECKLIST OF REQU  | QUIREMENTS WHERE TO SECURE  |                  |  |  |  |  |
| Senior Citizen ID  |   | Senior Citizen   |  |  |  |  |
| Authorization Letter (for transactions<br>through Representative) with<br>photocopy of the valid ID of both<br>Representative and Senior Citizen |   | Senior Citizen   |  |  |  |  |

| bring original in case photocopy is not clear                                     |   |                       |                    |                           |
|---|---|-----------------------|--------------------|---------------------------|
| CLIENTS<br>STEPS  | AGENCY ACTION   | FEES<br>TO BE<br>PAID | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE     |
| 1 Present their<br>Senior Citizen<br>ID and<br>Authorization<br>Letter if through | 1.1 Verify the ID<br>and Authorization<br>Letter if through<br>Representative | NONE                  | 5 MINUTES          | SECRETARY I<br>OSCA       |
| Representative<br>with Photocopy<br>of Valid ID of<br>both Senior and             | 1.2 Type and print<br>the Certification                                       | NONE                  | 10 MINUTES         | SECRETARY I<br>OSCA       |
| Representative  | 5   | NONE                  | 5 MINUTES          | OSCA HEAD                 |
| 2 Receive the<br>Certificate  | 2 Issue the certificate to the Client   | NONE                  | 5 MINUTES          | SECRETARY I<br>OSCA       |
| 3 Take the<br>Certificate to<br>DSWD for  | 3.1 Sign the Certificate  | NONE                  | 5 MINUTES          | HEAD<br>CSWDO             |
| Signature of<br>Dept Head and<br>for filing                                       | 3.2 File the Certificate  | NONE                  | 10 MINUTES         | SOCIAL<br>WORKER<br>CSWDO |
| TOTAL:  |   | None                  | 40 MINUTES         |                           |